



Our Community Broadband Pty Ltd
PO Box 5184
Maroochydore BC
Queensland 4558
AUSTRALIA
Phone: (07) 5322 5380
email: info@ourcommunitybroadband.com.au

12 Month VoIP SERVICE CONTRACT

Customer Information

First Name: Last Name:

Company name (if applicable):

Service Address:

Suburb: Postcode:

Mobile Ph: (Required for text messaging alerts)

email: Offer Code:

Home phone service

Installation / set up of ATA device for your existing handset \$99.00

- Option 1: \$11.00/ mth line rental only (plus call costs as detailed below)
- Option 2: \$39.95 / mth (incl. line rental, unlimited national, local and mobile calls only)

Home phone call costs per minute (calls are charged in 1 sec increments)

Local and National calls - 13c, Calls to mobiles - 22c, Calls to 13 and 1300 numbers - 43c

- I will accept the number provided
- *Please port my phone number (additional \$29.50 one off fee) My number is :
Please note that porting can take up to 6 weeks

Payment Details

Our Community Broadband invoices your service monthly, in advance. Call costs are billed monthly in arrears. Please complete and return the direct debit form with your preferred payment method. You will be billed on the 1st of every month, with your first payment being pro-rated, and charged with the installation fee on the day following the installation.

*Please note additional fees of 2% are applied to all credit card transactions. Please refer to the Critical Information Summary and SFOA online for full financial and technical details. All prices are including GST and are in Australian Dollars. Your customer details will only be used to provide you with the service you have requested and to administer your account. We will not pass on your details to any other organization.

Customer Authorisation

I accept and agree to the Our Community Broadband Critical Information Summary and terms and conditions outlined in the SFOA. I accept and agree to the installation process, and what is included in it, as described in the document titled The Installation Process. I confirm that I am 18 years of age or older.

Signature Date

