

OCB CASE STUDY

Health and Safety

A FAST TURN AROUND FOR A BUSINESS RELOCATION

Project Scope

To provide a high speed, reliable internet solution and voice solution to a small business relocating within a short time frame

THE PROBLEM

1. Small training business relocating to a new office with a poor nbn service.

2. Required a business grade service at an affordable price.

3. Needed a guarantee that the service would be up and running on day one.

THE SOLUTION

OCB recommended their Spark business broadband plan with a VoIP service, to ensure all staff would have access to a high speed internet connection.

THE BENEFITS

1. Customer was installed and commissioned on Day One of their office relocation - meaning no lost productivity or inconvenience to customers and staff.

2. Money saved with an internet and calls included VoIP bundle.

3. Broadband and Voip services are totally scalable for future business growth

4. Maximised productivity for all staff with high speed internet connection

TESTIMONIAL

"We are thrilled with the services we have received from OCB since we came on board. As a small business setting up operations from scratch on the Coast, we were lost on where to go or what we needed. The team at OCB came out on site, discussed and reviewed our needs and came up with a variety of solutions tailored to our business. From initial consultation, through to installation and now after sales service, OCB have been fantastic. The communication has been great, we are informed of all changes and developments well in advance, and every time we contact for help or support the response has been quick and effective. We can't rate the team and the service highly enough"

Grant Hitchen Compact Services Queensland

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