



Our Community Broadband Pty Ltd
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AUSTRALIA
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BROADBAND & VoIP SERVICE – NO STRINGS ATTACHED

Customer Information

First Name: Last Name:

Company name (if applicable):

Service Address:

Suburb: Postcode:

Mobile Ph: (Required for text messaging alerts)

email:

Home phone service

Secure your home phone number and avoid line rental costs by running your home phone over your new broadband service. This contract is for a 24 month term and includes the handset. No shipping charges if ordered with broadband installation.

*Please note that porting can take up to 6 weeks. Set up and provision of ATA device costs \$99.00 (Self install)

- Residential VoIP Plan \$11.00 / mth plus call costs.
- Residential VoIP Plan (incl. local, national & mobile calls) \$39.95 / mth + 1300 & international calls

I will accept the number provided with the handset,
 or*Please port my phone number \$29.50 one off fee. My number is :

Residential Broadband Service

Super Fast (25/5 Mbps Download/Upload - Typical)

- Everyday - 200GB \$ 69.50 mth
- Ultimate Family Plan (unlimited with boost*) \$ 89.50 mth

Boost* customers will experience a 40/10 Mbps typical service

Excess data charges: If you go over your monthly GB limit you will be charged a one off \$40.00 fee to upgrade you to an unlimited service for the rest of the month. You will receive email notifications when you reach 50%, 84% and 100% of your plan.

These plans come with no strings attached. If you wish to cancel your service, please provide 30 days notice and any outstanding subscription and installation fees will be payable at the closing date.

Residential Broadband Installation

\$399.00 Standard Single Storey residence \$499.00 Standard Double Storey residence

Yes, please split my install fee - \$50.00 per month

\$99.00 Connection fee for OCB pre-installed property

\$50.00 OCB Enabled Resort connection fee

Owner/occupied Rented and I have written permission from the Landlord/Body Corp for the installation

Any extra Installation charges as agreed at survey

Customer Authorisation

I confirm I am 18 years or older and have reviewed the [Critical Information Summary](#) and [Standard Form of agreement \(SFOA\)](#) online. I accept and agree to all the terms and conditions and agree to make this purchase. I will provide details for a direct debit authorisation, and authorise Our Community Broadband to debit my nominated account for monthly and one-off fees related to my subscriptions.

Signature:

Date:

The terms and conditions of the Direct Debit Service agreement can be found at <http://www.ourcommunitybroadband.com.au/wp-content/uploads/2019/02/DDR-Service-Agreement.pdf>